



eServices Demo

# Signing Up

your account

New Membership

Location: Westminster, Md

Name:

Company Name:

Address:

Zip/Postal Code:

Business Phone Number:

Business E-mail Address:

Personal Phone Number:

Personal E-mail Address:

Business Fax Number:

Screen Language: English

**My Password**

User Name:

Password:

Verify Password:

Phone and Fax numbers should be keyed without dashes and brackets.

Passwords are case sensitive

Fill out the form and click on the submit button. You will be notified within 48 hours with your log in information.

Done Internet | Protected Mode: Off 85%


# Signing In

Welcome - Windows Internet Explorer

http://notes.finchinc.com/eservices

Google

Welcome



## FINCH SERVICES, INC. Est. 1945

Enter your user name and password.

User Name:

Password:

[Not a member? click here](#)

[Forgot your password?](#)

←

### Finch Services' On-line Parts Ordering System

If you would like an eServices account, please sign up by clicking the link, Not a member? click here, above. A request will be sent to our office and your account will be created within an hour if submitted within our normal business hours (9:00am-5:00pm). Otherwise, the account will be created free.

The eServices product is Copyright, 2003 PFW Systems Corporation

Internet | Protected Mode: Off 75%

Fill in your user and password info and click the submit button.

# Welcome Page

Welcome - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB0227

Google

Welcome

**FINCH**  
SERVICES, INC. Est. 1947

Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

**Finch Services, Inc**

**Welcome Al Bundy**

Finch Services Inc. welcomes you to eServices.

Use this website to find out information about:

- your account
- your equipment
- your purchase history

as well as

- request a quote for service from our Service department
- shop for parts
- view your specials

If you have any questions about any section of this website, please send us a message, or contact us directly through our homepage.

This is the home page of eServices that lists some of the things you can view.

Internet | Protected Mode: Off 75%

# 'My Account' Page

Windows Internet Explorer window: About My Account - Windows Internet Explorer

Address bar: <http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB0228>

Page Title: About My Account

Navigation: Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

Finch Services, Inc.

your account

**My Profile**

Name: Al Bundy  
Address:  
Zip/Postal Code:

Phone Number:  
E-mail Address:  
Fax:

[Update My Profile](#)

**My Account Information**

Current:	194.49
31 - 60:	0.00
61 - 90:	0.00
91 - 120:	0.00
Over 120:	0.00
<b>Total:</b>	<b>194.49</b>
Future:	0.00

[Have a question for the Accounting Department? Send us a message.](#)

[purchasehistory.gif](#)

Internet | Protected Mode: Off | 75%

Callout box: Here you will see outstanding account balance totals. You can click on the blue link for Details.

# 'Outstanding Details' Page

Outstanding Details - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B0229

Google

Outstanding Details

**FINCH** SERVICES, INC. Est. 1949

Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

Finch Services, Inc

<< Alt Back

Sort by:  Date  Invoice Number [Go >>](#)

Outstanding Details Results to display: 10

Invoice Number	Date	Location	Invoice Amount	Outstanding Amount
B80054	08/15/2006	Westminster, Md	7.22	7.22
B79420	08/10/2006	Westminster, Md	91.25	91.25
T47042	08/09/2006	Westminster, Md	96.02	96.02

(1 - 3 Of 3)

Total 194.49  
Future 0.00

? Have a question for the Accounting Department? Send us a message.

your account

See invoices making up the dollar amounts. You can click individual invoices for more details.

Internet | Protected Mode: Off 75%

# Invoice History

Invoice Detail - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B022C

Invoice Detail

**Invoice**

Sold To  
Douglas C. Zepp  
Douglas Lawn & Landscape  
2814 Old Washington Road  
Westminster, MD 21157

Account Number	Phone Number	Invoice Number
ZEPP001	443 398 5444	B80054

Ship Via \_\_\_\_\_ Purchase Order \_\_\_\_\_

P.S.T. Number \_\_\_\_\_ P.S.T. Number \_\_\_\_\_

Salesperson  
THG

Description

ORDER#: 195473      FREIGHT TERMS:

Thank you for your business!!!

PART#	DESCRIPTION	B IN	ORD	ISS	SHP	B/O	UTT	PRICE	AMOUNT
H86265	SPRING	R418D	1	1	1		*	6.88	6.88
SUB TOTAL==>								6.88	
								MD STATE TAX	.34
TOTAL CHARGE									7.22

View and print invoice details.

Done      Internet | Protected Mode: Off      65%

# 'My Equipment' Page

you equipment

About My Equipment - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B022C

Google

About My Equipment

**FINCH** SERVICES, INC. Est. 1949

Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

Finch Services, Inc

About My Equipment Results to display: 10

Description	Model	Serial Number	Add History	Hours	As of	Recommended Service Schedule
S4C Deck X -Radius 72	59C	M054C8C047854	Yes	0	--	--
X595 Dsl		M0X595E030309	Yes	0	--	--
X595 Dsl		M0X595E030307	Yes	0	--	--
X595 Dsl		M0X595E030308	Yes	0	--	--
60" Shaft		M060HDA135207	Yes	0	--	--
60" Shaft		M060HDA135204	Yes	0	--	--
Jd S400 T		LV5400E440397	Yes	3,035	07/17/2006	--
Jd 10A Backhoe	10A	M0010AX120118	Yes	2,697	03/31/2005	--
X595 Se Diesel 4Wd	X595	M0X595G040141	Yes	0	--	--

(0 - 9 Of 68) Next >

Question about a machine you own? Send us a message.

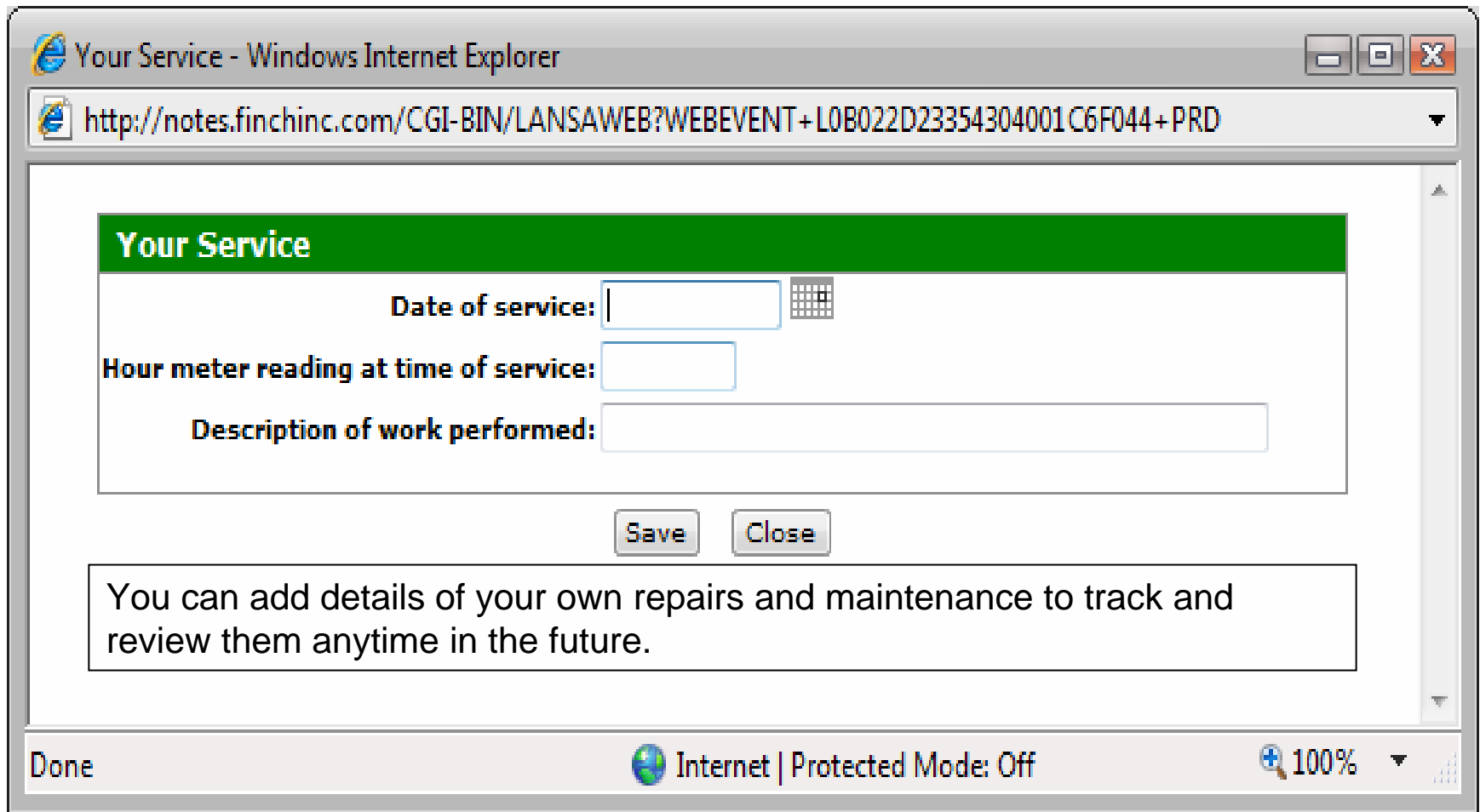
Is a machine missing from the list? Click here to add.

Internet | Protected Mode: Off 75%

You can view your equipment list and choose options in the small box. Select the "Yes" link to add your own service records.




# Input Your Own Service Record



The screenshot shows a Windows Internet Explorer browser window titled "Your Service - Windows Internet Explorer". The address bar contains the URL: <http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B022D23354304001C6F044+PRD>. The main content area features a green header with the text "Your Service". Below the header, there is a form with three input fields: "Date of service:" with a calendar icon, "Hour meter reading at time of service:", and "Description of work performed:". At the bottom of the form are "Save" and "Close" buttons. A text box below the form contains the message: "You can add details of your own repairs and maintenance to track and review them anytime in the future." The browser's status bar at the bottom shows "Done", "Internet | Protected Mode: Off", and a zoom level of "100%".




**Your Service**

Date of service:  

Hour meter reading at time of service:

Description of work performed:

You can add details of your own repairs and maintenance to track and review them anytime in the future.

Done  Internet | Protected Mode: Off  100% 

# Service History By Machine

Service History - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B022C

Service History

**FINCH** SERVICES, INC. Est. 1949

Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

Finch Services, Inc

<< Alt Back

View History by:  Dealer Service  Your Service

Sort by:  Date  Invoice Number [Go >>](#)

Service History Results to display: 10

Make: JD Model: X595 Description: X595 Se Diesel 4Wd Serial Number: M0X595G040141

Date	Invoice Number	Location	Description
05/09/2006	T44040	Westminster, Md	Lg Credit
05/02/2006	T43573	Westminster, Md	Lg Repair

(1 - 2 Of 2)

? Question about the service work? Send us a message.

your equipment

After selecting a piece of equipment, you can view the history records.

Done Internet | Protected Mode: Off 75%

# Current Shop Repairs

The screenshot shows a web browser window titled "Open Service Work - Windows Internet Explorer". The address bar displays the URL "http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B022F". The page header includes the "FINCH SERVICES, INC." logo and navigation links such as "Welcome", "My Account", "My Equipment", "Go Shopping", "Purchase History", and "Quotes". A vertical banner on the left side of the page reads "your equipment".

The main content area features a table titled "Open Service Work" with a "Results to display:" dropdown set to "10". The table has the following columns: Machine, Description, Estimated Completion, Location, Status, and Request Additional Work. The data rows are as follows:

Machine	Description	Estimated Completion	Location	Status	Request Additional Work
<b>**Currently in progress**</b>					
X595 5e Diesel 4Wd	Lg - Lift Links	07/12/2006	Westminster, Md	In progress	Yes
Jd 5400 Tractor	Ag - Noise	07/20/2006	Westminster, Md	In progress	Yes
Jd 5400 Tractor	Ag - Elec Prob	06/26/2006	Westminster, Md	In progress	Yes
X595 Diesel - Turf	Ig - lifter rod	04/28/2006	Westminster, Md	In progress	Yes
317 Skid Steer	Ag Demo Rereck	09/01/2006	Westminster, Md	In progress	Yes

Below the table, there is a pagination link "(1 - 5 Of 5)" and a question mark icon with the text "Question for our Service Department? Send us a message." The browser's status bar at the bottom shows "Done", "Internet | Protected Mode: Off", and "75%".

This tells you the status of your equipment that is in for repairs at Finch Services. 'Estimated Completion' date shows date that repairs are expected to be done.

# Shop for Parts

The screenshot shows a Windows Internet Explorer browser window displaying the Finch Services, Inc. website. The address bar shows the URL: <http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB0230>. The website header includes the Finch logo and navigation links: Welcome, My Account, My Equipment, Go Shopping, Purchase History, and Quotes. Below the header, there are icons for Home, RSS, Print, Page, and Tools. The main content area features a green banner for 'Shop For Parts' with a blue arrow pointing to the link 'Shop For Parts! It is Easy!'. Below this banner, there are sections for 'My Shopping Lists' and 'My Orders', each with a corresponding icon and a link to view saved lists or previous purchases. A text box on the right side of the page contains the instruction: 'Select the 'Shop for Parts' link to look up and order parts.'

Internet | Protected Mode: Off 75%

# Parts Search/Order

Just enter your parts and quantities below and press the add to cart button to update your shopping

**Shop For Parts**

Part Number	Quantity
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

[Parts Search](#)

[Online Parts Catalog - Deere](#)

[Add To Cart](#) [View Cart](#)

**Please Note:**  
All prices are subject to change until final sale.

You can look up John Deere parts by selecting the link on the right side. You can also type in part numbers and quantity to order parts.

Done Internet | Protected Mode: Off 75%

# Look Up Deere Part Numbers

John Deere - Parts Catalog - Windows Internet Explorer

http://jdpc.deere.com/jdpc/servlet/com.deere.u90490.partscatalog.view.servlets.HomePageServlet\_Alt


**John Deere - Parts Catalog** Site Language: English

Model Search Equipment Search Catalog Number Search Where Used Search Online Help Contact Us

Model Search: Model  Find **Help You must enter an exact model or use \* to designate a wildcard search (i.e. 365392 or 365\* or \*5392)**

**Catalog Search Results**

- 2387 - 4X2, 6X4 Gators, Diesel Gator, Trail Gator, Worksite Gator
- 9345 - 4X2 HPX, 4X4 HPX AND 4X4 Trail HPX Gator Utility Vehicle
  - Alphabetical Index
    - Alphabetical Search
    - A
    - B



Enlarge Image Print Selector

<input type="checkbox"/>	4	M128562	BUSHING	1		
<input type="checkbox"/>	5	VG10928	RUBBER TRACK BELT	1	- 040000	
<input type="checkbox"/>		M155037	RUBBER TRACK BELT	1	040001 -	
<input type="checkbox"/>	6	19M7774	SCREW	1		M6 X 12
<input type="checkbox"/>	7	VG10072	WASHER	1		

Copyright © 2006 DEERE & COMPANY. Catalog: 9345 | Grid : E12 | Section: 51 | Page: 24

Add to **JoPARTS** Cart Back to **JoPARTS** Shopping Cart

Internet | Protected Mode: Off 100%

# Input by Part Number

Just enter your parts and quantities below and press the add to cart button to update your shopping

Shop For Parts	
Part Number	Quantity
m155037	1

[Parts Search](#)  
[Online Parts Catalog](#) - Deere

**Please Note:**  
All prices are subject to change until final sale.

Type in the part number and quantity and 'Add to Cart'.  
Click on 'View Cart' and place your order form there.

Internet | Protected Mode: Off 75%

# Review the Order

Shopping Cart Items - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+L0B0233

Google

Shopping Cart Items

**FINCH** SERVICES, INC. Est. 1949

Welcome | My Account | My Equipment | Go Shopping | Purchase History | Quotes

Help | Contacts | Our Home Page | Sign-out

Finch Services, Inc

Check your Order!

Note: Most parts are available within 24 hours. Prices are net of discount

Shopping Cart Items Results to display: 10

Quantity	Part Number	Description	Location Availability	Total Availability	Price	Extended Price	Remove From Shopping Cart
3	M155037	Belt	3	3	35.48	35.48	<input type="checkbox"/>

(1 - 1 Of 1)

Subtotal: 35.48

Take me back! I would like to continue shopping!

Go To Checkout Save As A List Update Empty Cart

Done Internet | Protected Mode: Off 75%

Review order Information. Option for purchase order or reference information.



# Submit the Order

Pickup Details And Comments - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB0237

Pickup Details And Comments

<< Alt Back

### 3. Shipping and Pickup Information

Default Pickup/Ship:  Pickup  Ship

Shipping Address:

Ship To Name:

Address:

Zip/Postal Code:

Ship Via:

If you are picking up your orders, then please select the address that you wish to pickup your order from. The address that is shown below is your default pickup address, and any address that you select from the list will be for this order only.

---

### 4. Order Comments.

Internet | Protected Mode: Off 75%

# Parts History

My Parts Purchases - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB0237

My Parts Purchases

Sort by:  Date  Invoice Number  Part Number

Select Part Number:

Select Invoice Number:

Select Date Range: From:  To:

[Go >>](#)

(Note: Searching with no selection criteria may cause long delays)

My Parts Purchases						Results to display: 10
Part Number	Description	Invoice Number	Location	Date	Quantity	
H86265	Spring	B80054	Westminster, Md	08/16/2006	1	
AM102115	Magnet	B79420	Westminster, Md	08/10/2006	1	
AM128925	Switch	T47042	Westminster, Md	08/07/2006	1	
9-1130	3/16 Rivet	T47042	Westminster, Md	08/07/2006	2	
T72280	O-Ring	B76959	Westminster, Md	07/21/2006	2	
X1J543 -6 -4	Fitting	B76959	Westminster, Md	07/21/2006	2	
X301 -4	Hose	B76959	Westminster, Md	07/21/2006	2	
551MF	Battery	T46345	Westminster, Md	07/18/2006	1	
11M7083	Cotter Pin	T46128	Westminster, Md	07/17/2006	2	
M139974	Lift Link	B78924	Westminster, Md	07/12/2006	4	

(1 - 10 Of 14) [Next >](#)

[? Question about a parts purchase? Send us a message.](#)

Done Internet | Protected Mode: Off 75%

purchase history

View your parts purchase history by part number, date or invoice number within the date range you choose.

# View/Print Actual Invoices

Invoice Detail - Windows Internet Explorer

http://notes.finchinc.com/CGI-BIN/LANSAWEB?WEBEVENT+LOB223/

Invoice Detail

**Invoice D**

Date	Time	Page
08/16/06	09:31:09 (O)	01

Account Number	Phone Number	Invoice Number
ZEP001	443 3985444	B80054

**Sold To**  
Douglas C. Zepp  
Douglas Lawn & Landscape  
2814 Old Washington Road  
Westminster, MD 21157

Ship Via	Purchase Order

P.S.T. Number	F.S.T. Number

Salesperson
THG

Description

ORDER#: 195473                      FREIGHT TERMS:

Thank you for your business!!!

PART#	DESCRIPTION	BIN	ORD	ISS	SH	B/O	UTT	PRICE	AMOUNT
H86265	SPRING	R418D	1	1	1		*	6.88	6.88
SUB TOTAL==>								6.88	
								MD STATE TAX	.34
								TOTAL CHARGE	7.22

Done                      Internet | Protected Mode: Off                      75%

# Highlights

- Available 24/7/365
- Work at your convenience
- Look up and order parts on-line
- Schedule service on-line
- Invoice history (view or print)
- Maintain equipment records & maintenance
- Great management tool for purchases.