



24/7 Ag Parts & Service Program

We are pleased to announce our 24/7 Ag parts and service program. The program will be in affect year round and all calls are handled by our own staff. Please call us if you have any questions or comments. We appreciate your business. We have listed the details below:



Available year round



The dedicated phone numbers for parts and service are 717-646-8680 (PA.) or 410-386-6018 (MD.)



A card with the phone numbers listed above is also available for your wallet upon your request



Charges for 24/7 will apply anytime during hours that store is closed



The customer charge for these 24/7 **parts calls** are as follows: There is a \$25.00 fee for handling the call. There is an additional \$25.00 fee if parts person must go to the store to give the customer the part. The parts person should have access to check the part availability prior to going to store



The customer charge for these 24/7 **service calls** are as follows: There is an overtime rate of \$90.00 per hour from the time the technician leaves their location until the time they return



Please note: These charges will apply to units under warranty also. Warranty does not cover these additional costs. The warranty repair itself will be covered if it is a warranty situation. Warranty coverage decisions will be determined by the manager on the following business day and not at time of call

Hanover, Pa
Westminster, Md.

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